Privacy Policy

This privacy policy applies to the DMM Loss Mitigation Web Portal / Homeowner's Assistance Portal websites (each and collectively the "Website"). By visiting the Website you agree to be bound by the terms of this Privacy Policy. If you do not agree with the terms of this Privacy Policy, please do not access the Website. Default Mitigation Management LLC ("DMM") may change this Privacy Policy at any time.

Collection of Information

DMM will ask you for certain information , such as your name, company name, address, phone number, fax number, e-mail address and password, so that you may register to access the Website. DMM may call and validate the information provided.

DMM may also request that you respond to inquiries regarding your experience with the Website, so that it may better serve you through the Website. You may choose not to respond to those inquiries.

Use of Information

The information that you provide will be used to complete the notifications of desired loss mitigation that are initiated and delivered via the Website. The information will also be used in the event that a specific issue needs to be addressed with you. Finally, the information will be used to inform you from time to time about products or services that may be of interest to you.

DMM may track certain information based on your use of the Website. DMM may use that information for internal research purposes so that DMM can better determine your needs and the needs of other users of the Website. Information that may be tracked may include your user name, IP address and browser type.

DMM may disclose personal information in cases when DMM believes that disclosing the information is required by law or in connection with a judicial or regulatory proceeding or investigation. DMM may also disclose personal information, when DMM believes that disclosure of such information may prevent injury to the Website or to others.

DMM will not sell or rent your personal information to others.

Changing or Modifying Your Information

You can modify or change your personal information at any time by logging in to the Website and updating your profile. You may also contact DMM at 800-481-1013 or e-mailing the changes to support@defaultmitigation.com.

Cookies

This Website uses 'cookies", a data collection device, to promote and measure the effectiveness of the Website. By using "cookies" you may be required to enter information less frequently, thereby increasing your efficiency in using the Website.

You may decline our use of "cookies", if your browser permits. Please be aware, however, that if you decline such use, it may have a negative impact on your efficient use of the Website.

Password

You are responsible for all actions taken with your User Name and Password. If your User Name or Password have been compromised at any time, DMM recommends that you immediately contact DMM at 800-481-1013 or support@defaultmitigation.com.

Security

The Website uses SSL encryption to provide security of the data that is transmitted on the Website by its users. Information sent outside of the Website, such as information sent to us by e-mail, may not be secure. DMM has no ability to monitor or measure the secure nature of your e-mail system, and therefore is not responsible for the security of your e-mails.

Changes to the Privacy Policy

Changes to the Privacy Policy will be posted on the Website.